INDIANA ASSOCIATION FOR HOME & HOSPICE CARE

ANNUAL CONFERENCE AND TRADE SHOW

Education, Trade Show, Silent Auction, Networking, and more!

MAY 6-7, 2020
EMBASSY SUITES PLAINFIELD CONFERENCE CENTER
6089 CLARKS CREEK RD, INDIANAPOLIS, IN 46168
2020 IAHHC Annual Conference
Schedule of Events

Session Key Codes:
HH-Home Health | HOS-Hospice
PSA-Personal Services Agency

Register Online!
Complete Session Descriptions Available on the Conference Webpage at www.iahhc.org

Day 1: Wednesday, May 6th

7:30 to 9:00 am
Registration and Continental Breakfast

8:00 to 9:00 am
Annual Business Meeting

9:00 to 10:30 am - Keynote Presentation:
101 Opposing One Surprising Strategy for Innovation and Differentiation - David Rendall
Sponsored by: BKD CPAs & Advisors

10:30 to 10:45 am - Break and Study Hall

10:45 am to 12:15 pm - Concurrent Sessions
102 Legal Update: Seeing the Changes Clearly - Robert Markette
103 Executive & Cyber Liability - What You Do Not Know May Hurt You - Philip Holderness & Norma Boyd
104 The Four Factors of Effective Leadership - David Rendall

12:15 to 1:45 pm
Networking Lunch with Exhibitors
Sponsored by: Sandata Technologies

1:45 to 3:15 pm - Concurrent Sessions
105 Fixing the Talent Shortage in 2020 - Karl Ahlrichs
106 PDGM: Creating New Compliance Challenges - Robert Markette
107 Home Health Practices of Top Performers - Aaron Little and Karen Vance
108 Known Unknown: Compliance, Risk Aversion & Change - Debbie Pierson and Yonda Snyder
109 Red Flags and the PEPPER - Petria McElvee
110 Unique Employment Concerns - Thomas Harper

3:15 to 3:30 pm - Break and Study Hall

Don’t forget to get your exhibitor card checked for a chance to win an IAHHC Board Booze Barrel on Thursday! Take some time to visit our Study Hall to ask questions. IAHHC staff and Board Members will be on site.

3:30 to 5:00 pm - Concurrent Sessions
111 PDGM Best Practices - Petria McElvee
112 Survey Update: Current Trends and Considerations for Survey Prep - Robert Markette
113 Closing the Loop Between Patient Assessment and Plan of Care Workforce of Nurses and Caregivers - Barbara Provini
114 10 Changes Home Care Agencies can Make to Improve Staff Satisfaction and Retention - Cheryl Reid
115 New Technologies to Improve Day to Day Operations While Creating Cost Savings - Steve Pellito

5:00 to 6:30 pm - Welcome Reception
Including: Food, Drinks, Silent Auction benefiting the Indiana Home & Hospice Care Foundation, and Exhibitor Networking.

Day 2: Thursday, May 7th

7:30 to 8:30 am
Registration, Continental Breakfast, Study Hall

8:30 to 10:00 am - Keynote Presentation:
201 Home Care & Hospice 2020: An Update from Washington - William Dombi
Sponsored by: BKD CPAs & Advisors

10:00 to 10:15 am - Break and Study Hall

10:15 to 11:45 am - Concurrent Sessions
202 Care Transition: Spotlight on Caregivers - Melanie Morris
203 Acquire & Expand – Understanding Growth Through Acquisition, the Transaction Process & the Value of Your Agency - Alexander Fritz
204 Fostering Success through Relationships - Lisa McClammy
205 Methods to Effectively Address PDGM Coding Issues - Stacy Gatson
206 Critical Updates for Employee Handbooks in 2020 - Eileen Maguire
207 Replacing QE Clinical Groupings for Appropri ate Therapy POC - Karen Vance

11:45 am to 1:15 pm
Networking Lunch with Exhibitors

1:15 to 2:45 pm - Concurrent Sessions
208 Empowering the Dementia Caregiver: Knowledge, Self-Care, and Support - Melanie Morris
209 Orientation in Home Care: Organizing, Coordinating, Facilitating and Individualizing Orientation to Meet the Multifaceted Needs of Today’s Home Care Agency - Tricia Metzger-Osting and Kara Peters
210 Thriving in Environments of Change: CARE – A Model for Recruiting and Retention - Adrian Killebrew
211 Achieving OASIS Accuracy Through Effective Team Collaboration - Stacy Gatson
212 PDGM, FLSA and Your Employees: Aligning Employee Financial Incentives to Agency Incentives Under PDGM - Robert Markette
213 Top Five Hospice Medical Review Denials and How to Avoid Them - Leslie Heagy

2:45 to 3:00 pm - Break and Study Hall

3:00 to 4:00 pm - Concurrent Sessions
214 EVV implementation for Medicaid Waiver Services - Shantel Silines and Michael Cook

Keynote Speakers
Visit our website to learn more about our Keynote Speakers!

David Rendall, Keynote Speaker and MC

William Dombi, President - National Association for Home Care & Hospice

Session times are subject to change. More sessions may also be added. Please continue to check our conference page on www.iahhc.org for updates.
## May 6-7, 2020

### Conference

**Registration Form**

### Registration Fees

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<tr>
<th></th>
<th>IAHHC Member</th>
<th>Non-Member</th>
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<tr>
<td></td>
<td>On or before April 22</td>
<td>After April 22</td>
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<tr>
<td>2-Day Conference</td>
<td>Early Bird Special</td>
<td>$300</td>
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### Interested in learning more about membership?
Contact Michelle Stein-Ordóñez, Membership Services Director
michelle@iahhc.org or 317-775-6672

### Attendees

**Attendee Name (1):**

Circle Days Attending: Wed. Thurs. Fee:______

**Attendee Name (2):**

Circle Days Attending: Wed. Thurs. Fee:______

**Attendee Name (3):**

Circle Days Attending: Wed. Thurs. Fee:______

**Attendee Name (4):**

Circle Days Attending: Wed. Thurs. Fee:______

Please circle the sessions and special events you plan to attend:

**Day 1; Annual Meeting Yes No | 101 | 102 103 104 | 105 106 107 108 109 110 | 111 112 113 114 115 | Welcome Reception RSVP Yes No**

**Day 2; 201| 202 203 204 205 206 207 | 208 209 210 211 212 213 | 214**

Please circle the sessions and special events you plan to attend:

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### Method of Payment

- [ ] Check (made payable to IAHHC)
- [ ] Visa
- [ ] MasterCard

**Total Amount Enclosed:**

**Card Number:** ____________ --__________ --__________ --__________

**Security Code:** _______ ___

**Exp Date:** _______ / _______

**Name (on card):**

**Billing Address (if different from above):**

**Auth. Sig:**

**City, State, Zip:**

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**Agency: ____________________________**

**Phone: ____________________________**

**Fax: ______________________________**

**Email: ______________________________** *(Required for confirmation)*

**Address: ____________________________**

**City, State, Zip: ________________________**

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Mail completed form & payment to:
IAHHC | 6320-G Rucker Road | Indianapolis, IN 46220

Fax to: (317) 775-6674
IAHHC Annual Conference  May 6th-7th, 2020
Embassy Suites Plainfield Plainfield, IN

Hotel & Conference Information

Conference Registration by Fax
Register by fax at (317) 775-6674. Fax registrations are accepted, but payment must be by MasterCard or Visa credit card. “No Show” fax registrations will be billed in full. Fax registrations not accompanied by payment will be sent confirmation after receipt of payment.

Conference Registration on the Web
Register online at www.iahhc.org

Refunds and Substitution Policy
Refunds by April 24, 2020 will have a $50/day processing fee. There will be NO REFUNDS after April 24, 2020. If you are unable to attend the conference, you may send a substitute. Please contact the IAHHC office with the person's name. Each individual requires their own registration. You cannot share a multi-day registration.

Room Reservation
In order to keep the IAHHC Annual Conference as economical as possible for our attendees, please make sure to book any of your hotel needs within the provided hotel block. Use code IHH:

Questions
For conference information or questions, please contact the IAHHC office at (317) 775-6675 or email Tori at tori@iahhc.org.