

2021 Jurisdiction M (JM) Home Health Medicare Workshop

Palmetto GBA is pleased to announce our 2021 Home Health Workshop series. These workshops are designed to equip home health providers with the tools they need to be successful with Medicare billing, coverage and documentation requirements.

These workshops will provide insight for home health agency staff at all levels. However, we do suggest that providers who are new to Medicare, or have new staff, attend our online learning courses for beginners at www.PalmettoGBA.com/hhh. Basic billing and other online educational resources can be found by accessing the **Learning and Education** link under the **Education/Events** option at the top of the page.

During the workshop series, Palmetto GBA will provide information related to the most common errors identified through a variety of data analyses and some hints and tips as to why these errors occur. Palmetto GBA's goal is to educate providers on the most up-to-date information and apply skillful techniques to their documentation and billing practices.

Workshop Topics for Part I

- Therapy Documentation Requirements
 - International Classification of Functioning, Disability and Health
- Home Health Utilization Trends
 - Utilization by Discipline
 - Average number of episodes
- Length of Stay (LOS)
 - Medical Review Denials
 - Comprehensive Error Rate Testing (CERT) Errors
 - Office of Inspector General (OIG) findings

Workshop Topics for Part II

- Final Rule 2021 updates
- Back to the Basics:
 - Knowing How to Resolve the Top Five Claim Submission Errors (CSEs)
- Request for Anticipated Payment (RAP)
- Home Health Updates
 - Medical Review
 - Appeals
 - COVID-19
- Comprehensive Error Rate Testing (CERT)
- Features that are available in eServices
 - Benefits of the eServices application
 - Functions that are available in eServices
- Educational resources for providers