

2021 Jurisdiction M (JM) Hospice Medicare Workshop Series

Palmetto GBA is pleased to announce our 2021 Hospice Workshop series. These workshops are designed to equip hospice providers with the tools they need to be successful in Medicare billing, coverage and documentation requirements.

These workshops will provide insight for hospice agency staff at all levels. However, we do suggest that providers who are new to Medicare, or have new staff, attend our online learning courses for beginners at www.PalmettoGBA.com/hhh. Basic billing and other online educational resources can be found by accessing the **Learning and Education** link under the **Education/Events** option at the top of the page.

During the workshop series, Palmetto GBA will provide information related to the most common errors identified through a variety of data analyses and some hints and tips as to why these errors occur. Palmetto GBA's goal is to educate providers on the most up-to-date information and apply skillful techniques to their documentation and billing practices.

Workshop Topics for Part I

- Discuss average Length of Stay (LOS)
 - Discuss Non-Cancer Length of Stay (NCLOS)
 - Discuss PEPPER data
- Discuss Medical Review errors
- Discuss the types of live discharges
 - Discuss utilization data for live discharges
- Discuss regulatory aspects of the plan of care (POC)
 - Discuss Office of Inspector General (OIG) findings

Workshop Topics for Part II

- Review hospice Final Rule 2021 updates
- Discuss the Election Statement and addendum
- Back to the basics: Knowing how to resolve the top five Claim Submission Errors (CSEs)
- Hospice updates and reminders to include: Medical Review, appeals and more
- Comprehensive Error Rate Testing (CERT)
- Features that are available in eServices
 - Benefits of the eServices application
 - Functions that are available in eServices
- Educational resources for providers