

In an effort to keep you notified of the most up to date information regarding Home Health and Hospice, we would like to share the following information that was released on March 30, 2020.

[Hospice: CMS Flexibilities to Fight COVID-19](#)

Medicare Telehealth

- Hospice providers can provide services to a Medicare patient receiving routine home care through telehealth, if it is feasible and appropriate to do so.
- Face-to-face encounters for purposes of patient recertification for the Medicare hospice benefit can now be conducted via telehealth.

[Home Health Agencies: CMS Flexibilities to Fight COVID-19](#)

Medicare Telehealth

- Home Health Agencies (HHAs) can provide more services to beneficiaries using telehealth within the 30 day episode of care, so long as it's part of the patient's plan of care and does not replace needed in-person visits as ordered on the plan of care. We acknowledge that the use of such technology may result in changes to the frequency or types of in-persons visits outlined on existing or new plans of care

Medicare directives that affect beneficiaries and providers are likely to evolve, and these changes are expected to provide greater access to healthcare while limiting the risk of exposure. Visit [our website](#) for the most current and up-to-date information.

Providers are also encouraged to monitor our [Twitter](#), [Facebook](#) and [LinkedIn](#) channels as we will post all emergent information through those platforms. Watch for or search hashtag #PalmettoGBACOV19.

We continue our commitment to the safety of the patients and communities that we serve together and are working diligently to minimize any disruptions you may experience.

Stay safe!

Best regards,

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